

Website Data Protection Complaints Statement

ASSA ABLOY Limited takes data protection seriously. If you are unhappy about how we have handled your personal data, or you believe we have not complied with data protection law, you have the right to raise a complaint.

How to complain to us

You can raise a data protection complaint by contacting our Data Protection Officer:

- Email: Privacyuk@assaabloy.com
- Post: Data Protection Manager, ASSA ABLOY Limited, Portobello, School Street. Willenhall, WV13 3PW

Please provide your name, contact details, and a description of your concern. We will acknowledge your complaint within 5 working days and aim to provide a full response within 30 working days.

Your right to contact the ICO

If you are not satisfied with our response, or if you wish to complain directly without contacting us first, you have the right to lodge a complaint with the Information Commissioner's Office (ICO):

- Website: ico.org.uk
- Telephone: 0303 123 1113
- Post: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

We are committed to resolving any concerns you may have about how we use your personal data.